



## Guest Pet Agreement

Lumley Castle Hotel is a Dog Friendly Hotel. For many of our guests, their faithful dog is a member of the family. As our guest you are welcome to bring your dog into the hotel reception area, allocated bedrooms and the outer courtyard.

We make a charge of £15.00 per night per dog staying in guest accommodation. We politely request that you bring their favourite doggy bedding with you, and do not let them use the hotel beds or chairs.

This charge will not apply to guide dogs or assistance dogs.

I agree to and understand the terms of Lumley Castle Hotel Dog Policy as follows:

1. A non-refundable pet charge of £15.00 per day, per dog sleeping in guest accommodation. I agree and understand that additional fees may apply in the event my dog causes any damage
2. No more than two dogs are permitted in my guest room
3. I must keep my dog on a leash when my dog is outside my room.
4. I must notify the front desk and hang the "Dog Friendly Room" door hanger when I leave my dog unattended in my room.
5. I understand that dogs are not allowed into any of the lounges, bars, dining areas or inner courtyard
6. I understand that if my dog is in my room, my dog must be on a leash and/or I must be present in my room if and while being serviced by any staff member(s) (i.e., housekeeper, maintenance, room service, etc.), unless other arrangements have been made in advance with the Front Desk.
7. I agree that I am responsible for the noise my dog creates and will ensure that my dog does not disrupt the quiet enjoyment of other hotel guests.
8. I agree that should the Hotel determine in its sole discretion that my dog is objectionable to other hotel guests, I must immediately make other arrangements to house my dog outside the Hotel.
9. I understand and agree that the Hotel retains the right to exclude my dog if, in the Hotel's sole discretion, my dog is considered dangerous by reason of size, disposition or is likely to frighten or harm other guests of the Hotel.
10. I release Lumley Castle Hotel, from any and all liability for any injury and/or damage suffered by my dog.
11. I agree that I assume full responsibility for any injury or damage caused or alleged to be caused by my dog and incurred or alleged to be incurred by any guest, employee or invitee of the Hotel. I agree to indemnify, defend and hold harmless the Hotel from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including solicitor fees and court costs) suffered by the Hotel or asserted by any other hotel guest, employee or person arising out of or in connection with my dog's stay at the Hotel.
12. I agree that at all times while on Hotel property I will ensure my dog complies with Lumley Castle Hotels "Guest Dog Agreement"

I have read, understood, and agreed to the above:

Guest's Name (printed):

Guest's Signature:

Room Number

Date:

**THIS AGREEMENT SHOULD BE SIGNED IN DUPLICATE, WITH BOTH THE GUEST AND THE HOTEL HAVING AN ORIGINAL SIGNED COPY**